

How to Use Bloomfire Across All Departments

Imagine having one searchable place to find and share the knowledge that powers all your work. That's Bloomfire.

Bloomfire's knowledge engagement platform enables every single team member to tap into — and contribute to — your organization's collective intelligence.

Create A Centralized Knowledge Base

Develop connected knowledge hubs for every team or department. Unify knowledge across your entire company while giving every team a destination optimized for their needs and preserving knowledge so employee expertise, content, and projects are never lost.

Banish Information Silos

Enable and empower all teams and departments within your organization to easily share and access relevant content and insights, ensuring everyone benefits from existing knowledge.

Increase Cross-Team Collaboration

Provide everyone with the opportunity to share ideas and engage with existing knowledge, leading to greater alignment and innovation across teams.

Scale As Needed

Add knowledge and rich media content to Bloomfire without any coding. Easily update your content and information hierarchy to meet the needs of your teams. Grow the collective intelligence of every department and your entire organization — no IT resources required.

COMPANY KNOWLEDGE BASE



Bloomfire At A Glance

- Find content and relevant insights with a simple search
- Post and share over 50 file types
- Access analytics around knowledge engagement
- Discover recommended content and customize your content feed
- Integrate with workplace apps you use every day
- Leverage white-label and SSO options

Bloomfire Features:

Deep Indexing. Every single word, in every single piece of content, is immediately indexed so that everything is searchable — and findable — regardless of format. Remembering where content was stored weeks, months, or even years ago is no longer an issue.

Flexible Structure. Organize company or department knowledge in one or more Bloomfire communities. Create groups to help control who can access sensitive information. Easily adjust your user permissions and information hierarchy as needed.

Customizable Categories. Facilitate browsing and content discovery by organizing content into categories that suit your business needs.

Q&A Engine. Reduce repetitive questions and build a searchable knowledge bank of questions and answers. Bloomfire's Q&A engine allows users to post a question and get a response from a subject matter expert within their community.

Video Transcription. Bloomfire automatically transcribes videos, making every word said in the video searchable. Additionally, when you search for a keyword, it is marked in the video, making it easy to jump to the relevant point.

Mobile Access. Bloomfire's responsive design makes it simple to find and share knowledge on any device, from any location.

If Bloomfire sounds right for your organization, schedule a demo today.

Bloomfire is the leader in knowledge engagement, delivering an experience that connects teams and individuals with the information they need to do their jobs. Our cloud-based knowledge engagement platform gives people one centralized, searchable place to engage with shared knowledge and grow their organization's collective intelligence. For more information or to schedule a demo, visit www.bloomfire.com.